

RA Sports, LLC
Madison, WI 53711

PEAK Training System Installation and User's Guide
Model ITS-2



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Introduction

Indoor riding and training is not a replacement for the outdoors - just the opposite. We advocate cycling for all levels: from competition to recreation, from kids to seniors. The truth is that adverse climatic conditions, time constraints and urban traffic can often make outdoor riding impractical or impossible.

Peak Training System by RA Sports, LLC is about making indoor cycling fun and motivating through the world of PCs and 3D virtual reality graphics. This is good stuff but please allow yourself a couple of hours to install the hardware properly and learn how to use the software. There are loads of great features in both the Virtual Reality software (Netathlon) and UltraCoach training log. You will also have to make sure your PC is configured correctly. One thing is for certain: once you start riding, indoor training will definitely become an enjoyable activity. We invite you to visit www.riderunrow.com for new accessories, courses, training tips, and great links to a variety of cycling related web sites. Your comments are always welcome, so please keep in touch.

Important Notes on Indoor Training

WARNING: Please consult with your physician before beginning this or any new exercise program. If you develop medical symptoms that concern you, stop exercising immediately and get proper medical evaluation. Please read this PEAK User Guide and Netathlon user's manuals before beginning your exercise program.

- Keep your room well ventilated - you're indoors now and will still need fresh air. A circulating fan is good to use.
- Warm up and stretch before your ride, and perform a cool down after your ride.
- When warming up, use the easy gears and always practice good riding technique.
- If using a trainer, be sure that the trainer is on a solid base and that the rear wheel adjustment knobs are secure. Be sure to keep your front wheel level.
- Keep hydrated! Have your water bottle handy.
- If you're sweating profusely, place some towels or a plastic sheet on the floor.

Components Included in This Box:

- 1 - Serial Cable
- 1 - Digital Signal Processor box (ITS box)
- 2 - Speed sensor with cable
- 1 - Wheel magnet
- 2 - Sensor holder
- 1 - Rubber pad
- 2 - Ladder strap
- 1 - Cadence magnet
- 1 - Round tube adapter
- 1 - Clip
- 2 - Self tapping screws
- 1 - Velcro pad

Accessories: (ordered seperately)

- Heart Rate Monitor Strap
- Heart Rate Receiver
- Serial to USB Dongle Kit (for use with computers that ONLY have USB inputs and have NO Serial ports available)

Additional items you will need for installation:

- Electrical tape, duct tape or wire ties to secure wires away from moving parts

System Requirements:

NA 1

Minimum: Pentium III-class CPU, 128MB RAM, DirectX 8-compatible graphics with 32MB graphics memory, Windows 98/ME/2000/XP

Recommended: Pentium 4-class CPU, 256MB RAM, DirectX 8-compatible graphics with 128MB graphics memory, Windows XP

NA 2

Minimum: Pentium 4-class CPU, 256MB RAM, DirectX 9-compatible graphics with 64MB graphics memory, Windows XP

Recommended: Pentium 4-class CPU, 512MB RAM, NVidia or ATI graphics with 256MB graphics memory, Windows XP

Hardware Installation on a Bicycle Trainer or Roller:

1. Install bike on trainer (or roller). For trainers, adjust tension so wheel does not slip.
2. Install spoke magnet: First remove screw from magnet, attach magnet to a spoke on the left side of the wheel approximately 2" from the rim. Replace screw into magnet and tighten screw. Magnet should face left side of the bike. (see picture)



3. Install sensor: Place rubber pad under sensor bracket against frame, place sensor bracket on left stay so sensor tip is near magnet. Attach rubber ladder strap to bracket securely. Be sure that sensor tip is within 1/4" of magnet face. Route sensor cable back toward trainer. ***Be sure cable does not interfere with any moving parts.***



4. Attach ITS sensor box to bike frame using self adhesive Velcro. Pick a location that is near the sensor wires, out of the way of moving parts and will not get in the way when you are peddling. This can be on the trainer or on the bike itself. Use the "round tube adapter" for Cycle-Ops, Blackburn and other trainers with round shaped frames. Attach the adapter to the back of the ITS box using 2 Phillips screws provided. Then, attach ITS box to frame using 2 self adhesive Velcro dots provided.
5. Plug speed sensor into connector on ITS box market SPD

When using PEAK for an exercise bike, the circumference setting on the Netathlon equipment setup must be adjusted. Please see appendix 1 (in back of this users guide) for detailed information on how to to get correct speed readings. If you have a spin bike with no cycle computer, measure the diameter of the wheel and enter it's circumference into the NetAthlon equipment setup.

Hardware Installation on an Exercise or Spin type Bike:

Using PEAK with an exercise or spin bike will require installation of a pedal magnet to sense bike's cadence or pedal RPM, and a magetic sensor on the bike's frame or housing to pick up the magnet's signal. The sensor must be closer than 1/4" from the magnet.

1. Locate an appropriate position on the bike's frame or housing where the sensor would be in close proximaty to the magnet on the pedal arm. Choose this position carefully, you do not want the cables to interfere with any moving parts or where your foot may be. We suggest the bottom or rear of the bike, if possible.



2. Once you have found a suitable position for the magnet and the magnetic sensor, install cadence magnet by removing the velcro backing and pressing the sensor into place on the pedal crank.

3. Gently slide the magnetic sensor into the sensor holder, and rotate the pedal arm so that the pedal magnet is near the position where the sensor will be placed. Check that this location is away from moving parts and that the sensor and its cables will not be damaged by moving parts in regular use. Remember: the sensor must be within ¼' of the magnet on the peddle arm. Installing the cadence sensor is exactly the same as installing the speed sensor in terms of mounting and function.

Secure the sensor in the sensor holder to the frame using the ladder strap. Route the wire to the ITS box and plug it into the appropriate connection hole labeled CAD. Make sure the cables are properly secured so that they will not interfere with other moving parts.

If your computer only has one DB9 port and it is used for your mouse, you will have to upgrade your computer to add an additional DB9 port for PEAK 's serial cable. If you have two DB9 ports, then you must check to see what COM port your mouse and modem are using. Follow the above procedure using Properties and Device Manager, and refer to the technical assistance section in the user's manual and your Windows Help Guide. If your computer only has USB ports, your installation will require the use of a Serial to USB adapter that can be purchased on our web site at www.riderunrow.com.

Please note: Even though you may have two serial ports on the back of your computer, one of them may not be configure correctly, and can very possibly be disabled or turned off. If you are not an advanced computer user, please see your computer service technician to resolve this problem. CycleFX will only work if the serial COO port is configured correctly and is not in conflict with your mouse, modem or any other device.

SERIAL "COM" PORT CONFIGURATION

Note: Due to the variations and complexity of personal computer systems and with Windows 98/2000, XP, Peak Training System will NOT provide any technical support in setting up Serial COM ports on your computer or with Windows assistance. Please see a computer service technician. The following reference material is intended to assist you in understanding COM port setup requirements. Please do NOT attempt to change any settings on any of your devices unless you are an advanced computer user and understand

what you are doing.

A COM port, or communications port, is a device on your computer that provides for the input of PEAK data. The devices that usually use a COM port are modems and a mouse. The PEAK System requires a free DB9 serial COM port OR USB port for it's data transmission.

If you have a PS/2 port on your PC, be sure your mouse is connected to that port. If your mouse does not have the round PS/2 connector on it's end, you can purchase a new PS/2 mouse at most computer stores. To check if your mouse is on the PS/2 port:

1. Right-click on the My Computer icon and select Properties.
2. Click on the Device Manager tab at the top of the window.
3. Expand the "Mouse" branch by clicking on the "+" next to the mouse. It should say PS/2

Next, you will need to check which COM port your modem is on:

1. Right-click on the My Computer icon and select Properties.
2. Click on the Device Manager tab at the top of the window.
3. Expand the "Modem" branch by clicking on the "+" next to the modem.
4. Left click one time on your installed modem
5. Click on the Properties button.
6. Once the window comes up, click on the Modem tab at the top of the window.

You will now see which COM port the modem is on (and can change it if necessary). If your modem is using COM 1 or 3, then choose COM 2 NetAthlon equipment setup and if your modem is on COM 2 or 4, use COM 1 NetAthlon, equipment setup.

5. Plug the speed connector into speed jack on PEAK sensor box, labeled SPD
6. Plug the serial cable's "telephone" connector into PC jack on sensor box, labeled PC
7. Route serial cable to PC, install DB9 connector into PC.

Be sure cable does not interfere with any moving parts and is well away from pedals. When inserting 3.5 mm stereo connectors into the PEAK sensor box, please do so carefully, and do not bend the connectors as it may damage the box.

NOTE: The speed (SPD), cadence (CAD), and heart rate (HR) jacks on the PEAK sensor box are 3.5 mm stereo, the PC jack is an RJ11 1, the auxiliary (AUX) jack is an RJ45. The auxiliary jack may be used for future accessories such as steering and action buttons.

USB "COM" PORT CONFIGURATION

Using a standard USB connector is often the easiest way to connect to a PC. To do so, you will need a Serial to USB dongle to accomplish this, which is available on our web site at www.riderunrow.com. The dongle will come with a Driver CD. You must follow the exact instructions that comes with the USB dongle to install this properly. So now go to the dongle instruction and proceed with the driver installation.

Once the USB driver is installed, you can then use the PEAK system anytime using the USB connector.

You will have to make sure that you choose the correct COM Port on the Equipment Setting page of the NetAthlon software. One way to check the COM port your USB converter is connected to is by doing the following:

1. Right-click on the My Computer icon and select Properties.
2. Click on the Device Manager tab at the top of the window.
3. Go down to "Ports (COM & LPT)" and expand the branch by clicking on the "+".
4. You will then be able to locate the correct COM Port.

Software Installation:

1. Install the CD-ROM into your computer and follow prompts for software installation. We suggest using "typical" setup, which installs the software on your hard drive. Read the User's Manual prior to full installation of the software. This material contains vital information that will help you understand the software thoroughly.

NetAthlon requires a Direct-X compatible 3d graphics accelerator card. Be sure update the driver to your video card so that you have the most recent software driver version. Visit the web site of the respective company to download the updated driver for your graphics card.

2. After installation, restart your computer. Go to Programs / Fitcentric products and select Netathlon User's Manual.

We strongly urge you to PRINT THE USER'S MANUAL and refer to it in the software setup.

3. After launching the Netathlon program, click on Equipment setting. The settings for your CycleFX hardware should be:

- Category - Hardware Selection
- Brand/model - CycIeFX
- Choose the correct COM port
- Enter the wheel circumference settings (refer to the table 2)
- Choose the units you prefer in miles or kilometers

Choose the stationary trainer type from table 1. This will provide approximate watts information. If your trainer is not listed in table 1 or you don't see the watts display, select "not set", enter OK

IF YOU HAVE AN EXERCISE BIKE, PLEASE REFER TO APPENDIX 1 BEFORE SETUP!

4. If you do not have a sound card, MUTE all sounds in the options/ sound drop menu. The program will "crash" if this is not done!

5. To select one of the Nethatlon courses, click on options / choose course from the drop menu. – This is for NA1 – If you are using NA 2, please refer to the NA 2.0 users manual or visit www.riderunrow.com to downlaod the current manual.

6. Select single person from the main menu.

7. Click on Go and get ready to ride.

Equipment Configuration

During installation, you selected the exercise equipment you have to use with Netathlon and the equipment's configuration. For current versions of Netathlon software – please refer to the Netathlon users manual to set equipment configuration.

Using Netathlon Software and my PEAK Training System: Please refer to the Netathlon Users Guide for NA 1.0 OR NA 2.0 for instructions on how to use the Netathlon software.

Hardware Installation on a Rowing Machine:

The sensor kit is fairly easy to set up with any rowing machine. It works just like a bike computer where you mount a magnet on the spoke of the front wheel and then position a magnetic sensor on the bike frame that sees the magnet every time it passes around. A rowing machine is not that different. You will mount a magnet (provided) on the moving seat and then mount the wired sensor (provided) on the frame.

Placement:

The magnet and sensor must be about 1/4 inch apart from each other as the magnet moves back and forth. The magnet mounts to the moving seat assembly and the sensor (with wire) mounts on the frame/rail of the rowing machine.

Play around with potential magnet and sensor positions before adhering then to the rowing machine.

IMPORTANT: You must place the magnet and sensor where they will pass by each other on every rowing stroke of the user. The best place is nominally about 1/3 to 1/2 from the front of the rowing machine.

Choose this position carefully as you do not want the cables to interfere with any moving parts and the magnet and sensor can not hit each other when they move back and forth.



Here the magnet is mounted to the moving seat near the rail



Here the sensor with wire is mounted / adhered to the rail of the rower.



Here the sensor and magnet pass within ¼ inch of each other without touching and without interfering with the cable.

After the sensor set up, start NA 1 and go to Equipment Setting page. On the Exercise Equipment dialog box, be sure "CycleFX ITS / PEAK Sensors" is the selected equipment, then:

- Set the "Wheel Circumference" to 5000
- Check "Sensor mounted on seat rails" box

Now, start a session. You may have to play around with the "Wheel Circumference" setting to get the on-screen rower's stroke rate to match how fast you are actually rowing on the machine. If the on-screen rower is rowing too slowly, set "Wheel Circumference" to a number higher than 5000; if the on-screen rower is going too fast, decrease the number.

Heart Rate Setup

The Peak sensor system also measures Heart Rate using the Polar HR wireless receiver. This receiver can be hooked to the same Digital Signal Processor box where the speed and cadence sensor gets connected to. All you need to do is plug the Polar HR receiver into the connection hole labeled HR on the ITS box.

The receiver should be compatible with all transmitter belts using 5khz freq, however we

can only guarantee Polar belts.

If you are interested in using a HR with the software, the Polar HR receiver can be purchased on our web site at www.riderunrow.com.

Troubleshooting

After I installed Netathlon, the program won't start: If you don't have a sound card or are not sure, click on Mute All Sounds in Options. If this does not work, exit the program, restart your computer and try again in "demo mode". Be sure that you have DirectX properly installed on your PC and the latest driver for your 3D accelerator card before you contact Netathlon Technical Support at support@riderunrow.com.

After I installed Netathlon, I have poor graphics: If you have a Direct3D compatible 3D accelerator card and Netathlon does not run or runs very slowly, you may need to get an updated driver from the 3D accelerator card manufacturer. Also, if you see visual anomalies during an Netathlon session, this may be caused by an outdated 3D accelerator driver. Check the documentation for the 3D accelerator card; most have a web page listed. 3D accelerator card manufacturers often put driver updates on their web page, with instructions on how to update your PC with the new driver. Be sure that you have DirectX properly installed on your PC and the latest driver for your 3D accelerator card before you contact Netathlon Technical Support. Check your graphics settings in Options (refer to Netathlon User's manual) if you have an accelerator card or Direct 3D compatible card.

My rider does not move on the screen even though I am peddling: The most common and likely cause of this problem is an incorrect COM port configuration, however, check all cable connections and that the magnets are close to sensor. If you think the cables and connections are ok, check your COM port settings.

**Please refer all software technical support to support@riderunrow.com
– We will try and answer your questions or issues as soon as possible.**

**Thank you again for purchasing RA Sports PEAK Training System !
We hope you get years and years of enjoyment from it.**

Appendix 1: Determining equipment circumference settings for exercise bikes

Most exercise bikes today include an onboard cycle computer providing such information as speed, distance, and elapsed time. To synchronize the Netathlon software with your exercise bike's onboard computer, please follow the procedure below: 1. Attach magnet to pedal and sensor on bike, sensor tip at least 1/4" from pedal magnet. 2. Insert the sensor's 3.5mm plug into the CAD jack on the CycleFX sensor box. 3. Start a Netathlon session, don't worry about circumference setting. Set units to "Miles". 4. You will need to take three readings comparing RPM on the computer screen to the exercise bike's onboard computer, so get a paper and pencil ready when you start riding.

5. Take readings at 70 RPM, 80 RPM, and 90 RPM, record the respective speeds from your bike's computer.

6. Find the average speed in MPH.

7. We will now use the formula:

$$(\text{Average MPH} / \text{Average RPM}) \times 1056 = \text{circumference}$$

The circumference will be in inches, and enter this number into the Netathlon equipment setup

Example:

RPM	MPH	
70	18.8	
80	21.3	
90	23.5	Average = 21.2 Average RPM = 80

$(21.2 / 80) \times 1056 = 279.84$ inches. This obviously does not look right, your wheel can't possibly be that big. Wrong! This is a conversion of pedal speed to land speed, where gearing and other factors are involved, so please use the number!

8. IMPORTANT: Remove the plug from the CAD jack and insert it into the SPD jack. Your bike's computer should now be synchronized with Netathlon when doing a session. Warning: Cutting and splicing wires from your exercise bike's computer into the CycleFX plug can void your bike's warranty, and may not work due to different sensors. Please use the pedal magnet technique outlined above.

Appendix 2: Further PC setup & troubleshooting information

Due to the variations and complexity of personal computer systems and their setup parameters, Peak Training System will NOT provide any technical support in setting up Serial COM ports on your computer. For further assistance, please see a computer service technician. The following reference material is intended to assist you in understanding COM port setup requirements. Please do NOT attempt to change any settings on any of your devices unless you are an advanced computer user and understand what you are doing. An advanced user should be capable of recovering their own system from any situation. What is a com port? A COM port, or communications port, is a device on your computer that provides for the input and output of serial data. Serial data, as opposed to parallel data, transmits and receives on very few "wires" or lines, where parallel data is exchanged many bits at a time across a higher number of wires. Your mouse is an

example of a serial device; your printer is an example of a parallel device. COM ports use a dedicated set of resources: one "port address" and one "IRO channel". A port address is an address at which the CPU can find a certain device. Every device on your computer probably has a port address, so that when the CPU needs to communicate with that device, it knows where to find it. An Interrupt Request Channel, or IRO channel, is used by the device to request time from the CPU. If the device needs processor time, it gets the CPU's attention by sending a signal on the Interrupt line assigned to it. The port address and IRQ channel on the COM port work to give devices that use them access to serial data. If you have more than one device using the same IRQ or port address, chances are you'll have problems. All devices are intended to have their own address and IRO channel. The devices that usually use a COM port are modems and a mouse. Sometimes game devices like virtual helmets or digital cameras will use COM ports also, so you have to be sure you have no conflicts if you have more than two COM port devices on your system. A device conflict is where more than one device is trying to use the same IRQ channel to talk to the CPU.

TIP: Whenever possible, use a PS/9 mouse and keyboard with your PC. This will free up the COM port for use with PEAK

Check which COM port your internal modem is using: In order to establish that no other conflicts exist, you first need to check to see which COM port your modem is using.

1. Right-click on the My Computer icon and select Properties.
2. Click on the Device Manager tab at the top of the window.
3. Expand the "Modem" branch by clicking on the "+" next to the modem.
4. Left click one time on your installed modem
5. Click on the Properties button.
6. Once the window comes up, click on the Modem tab at the top of the window. You will now see which comport the modem is on, and can change it if necessary. If your modem is using a COM port other than 1 or 2, make sure you get the IRQ channel information. Please refer to Windows Help file (Resources for hardware and resources available to the system).

IMPORTANT: If you have a device on COM1, like a mouse, then you may have conflicts with devices using COM 3 because they share the same IRO. Likewise, devices on COM2 may conflict with devices on COM4. Interrupt sharing does not usually work well; we recommend that you use the COM1 or COM2 port for your modem. If you have other devices that use a COM port, make sure the port is using an interrupt other than 3 or 4. Note: Only advanced users should try to change the resource settings of their devices.

TIP: If the modem is on COM1 and you select COM 2 in UltraCoach equipment setup, things should work fine. However, if Ultracoach is still not running, try putting the modem on COM 2 and select COM 1 in Netathlon equipment setup.

External Serial Modems: Depending on the configuration of your computer, if you have an external modem and no PS/2 port for your mouse, then you will need to remove the modem in order to use the serial port for the PEAK cable connector.

Two Serial Ports: Many PCs have two serial ports and a PS/2 port. It is common that one of these serial ports may not have been configured, and the other serial port is used by an external modem or other device. Be sure your mouse is connected to the PS/2 port, and remove the modem or other device from the functioning port. Connect the PEAK connector to the functioning serial port. For both serial ports to work properly, you need to have both of them enabled in your CMOS setup utility. Only advanced users capable of completely restoring their system should attempt to change settings in CMOS. Please refer to your system documentation or contact your system vendor for further assistance.

NOTE: On some older PCs, you may only have one serial port and no PS/2 port. In this case, please bring your computer in to your local service center for an upgrade in order to use, Peak Training System

Update your drivers: Video and sound card drivers are an integral part of Windows and DirectX. They tie the operating system and the DirectX API to the hardware itself, providing a compatibility layer for Windows applications and games to access. Hardware manufacturers post new drivers on their web sites regularly that have enhanced performance and stability. Please check with your hardware manufacturer for an update as some difficulties may be related to the driver.

What is DirectX: DirectX is a game API (Application Program Interface) that allows games designed for Windows to have access to your hardware through a standard interface. Any function that the game wants your hardware to perform is passed via the DirectX API to your hardware drivers. These drivers are responsible for making sure that the game's request is properly implemented in the hardware.

Table 1 Information: Equipment settings for trainers

Stationary trainer settings used in equipment setup CycleFX has tested the following trainers in our lab using the Power Tap from Tune Corp. as the torque and watts measurement source, where watts equals torque multiplied by speed. We used the trainer for approximately 20 minutes before testing in order to get the trainer's resistance unit up to a realistic "riding" temperature. Measurements were taken at 15, 17.5, 20, 22.5 and 25 mph. As we did not test at speeds above 25 MPH, watts readings as displayed on your computer's monitor will remain at the 25 MPH reading. Actual watts may increase, or perhaps even decrease due to the increased temperature of the resistance unit, but not having tested speeds over 25 mph, we didn't want to display potentially incorrect readings.

Wheel press-on force, tire air pressure and temperature of the resistance unit plays an extremely important role in the accuracy of our data, and will probably be different from yours if you use the Power Tap. The watts information is for reference only, we do feel it is accurate within +/- 15%, but we make no claims beyond that. If you are not satisfied with the data or are using a trainer other than one that is listed below, please choose "not set".

Some Mag trainers use a handlebar mounted resistance control lever. If you are using one

of these trainers and are constantly changing resistance, choose either "not set" or a setting in the middle. If you are using a spin bike or exercise bike, "choose not set

Table 1 con't.

Number	Manufacturer	Model	Resistance
not set	-----		
101	Cycleops	wind	n/a
102	Cycleops	fluid	n/a
103	Cycleops	fluid plus	1
104	Cycleops	fluid plus	2
105	Cycleops	fluid plus	3
106	Cycleops	fluid plus	4
107	Cycleops	fluid plus	5
108	Cycleops	mag	1
109	Cycleops	mag	2
110	Cycleops	mag	3
111	Cycleops	mag	4
112	Cycleops	mag	5
113	Cycleops	mag	6
114	Minoura	mag	1
115	Minoura	mag	2
116	Minoura	mag	3
117	Minoura	mag	4
118	Minoura	mag	5
119	Minoura	mag	6
120	Minoura	mag	7
121	CyclePro	mag	low
122	CyclePro	mag	middle
123	CyclePro	mag	high
124	C-Force	centrifugal	n/a
125	Elite/Performance	fluid	n/a
126	Elite/Performance	mag	1
127	Elite/Performance	mag	2
128	Elite/Performance	mag	3
129	Elite/Performance	mag	4
130	Elite/Performance	mag	5
131	Elite/Performance	mag	6
132	Elite/Performance	mag	7
133	Elite/Performance	mag	8
134	Blackburn Defender	mag	1
135	Blackburn Defender	mag	3
136	Blackburn Defender	mag	5
137	Tacx	mag	1
138	Tacx	mag	4
139	Tacx	mag	7

Table 2: Bicycle Wheel Circumference: Used in equipment setup

Tire Size	inches	mm	Tire size	inches	mm
700x38c	85.8	2180	700x35c	85.4	2168
700x32c	84.8	2155	700x28c	84.1	2136
700x25c	82.9	2105	700x23c	82.5	2096
700x20c	82.1	2086	700x19c	81.9	2080
700x18	81.5	2070	650 x 38b	83.1	2110
650 x 38a	83.5	2120	650 x 35a	82.3	2090
27 x 1 3/8	85.4	2169	27 x 1 1/8	85.4	2169
271 1/8	84.8	2155	27 x 1	84.6	2150
26 x 2.35	81.9	2080	26 x 2.125	81.7	2075
26 x 2.1	81.5	2070	26 x 2	81.1	2060
26 x 1.95	80.7	2050	26 x 1.75	79.5	2020
26 x 1.5	78.3	1990	26 x 1.4	78.7	2000
26 x 1 1/2	82.7	2100	26 x 1 3/8	81.5	2070
26 x 1.25	76.8	1950	26 x 1	75.2	1910

Limited one year warranty: This product is limited for a period of one year against defects in materials and workmanship, effective from the date of purchase to the original purchaser. The manufacturer will repair or replace any defects due to materials or workmanship. The manufacturer of this product shall not extend the warranty to: 1) any failure or malfunction of the product due to any modifications made to the product; 2) damages resulting from misuse of product; 3) damages not attributable to a defect in workmanship or material. The customer is responsible for properly packing the defective product for shipment and for the cost of shipment back to the company. The company will ship the repaired or replaced product back to the customer. The manufacturer shall not be liable for any consequential or incidental damages in connection with the purchases, use or handling of this product. Some states do not allow the exclusion or limitation of consequential damages, and the above limitation may not apply to you. This warranty gives you "specific rights, and you have other rights which vary from state to state.

Return Merchandise Authorization Policy: Before returning a product for repair or replacement, a Return Merchandise Authorization number (RMA) must be obtained from the company. The RMA can be obtained by email support@riderunrow.com. Please have the following information available when obtaining the RMA: Date of purchase, place of purchase and serial number. The email receipt will also be helpful. The RMA # must be clearly displayed on the outside of the package.

Please refer all software technical support to support@riderunrow.com.

RA Sports, LLC
PEAK Training System
Model ITS-2
www.riderunrow.com
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